Make a strong start for semester 1

Find business news via Factiva

Presented by the Academic Liaison Librarians for Business
University of Sydney Library
tinyurl.com/buslibhelp
March 2018
# Learning outcomes

The aim of this session is to equip you with the skills to find business news via Factiva.

<table>
<thead>
<tr>
<th>SESSION OUTCOMES</th>
<th>SKILL AREA(S)</th>
<th>LEVEL(S)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Learn where to access:</td>
<td>Find</td>
<td>1 2 3 4</td>
</tr>
<tr>
<td>- The Library’s research guides</td>
<td>☐</td>
<td>☑</td>
</tr>
<tr>
<td>- Factiva</td>
<td>☑</td>
<td>☐</td>
</tr>
<tr>
<td>• Learn how to use the following features within Factiva:</td>
<td>Find / Evaluate</td>
<td>1 2 3 4</td>
</tr>
<tr>
<td>- Browse through the latest editions of leading newspapers</td>
<td>☐</td>
<td>☑</td>
</tr>
<tr>
<td>- Find news articles via the Simple Search page</td>
<td>☑</td>
<td>☐</td>
</tr>
<tr>
<td>- Develop an advanced news search via Factiva’s Search Builder page</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>- Filter and export your search results</td>
<td>☑</td>
<td>☐</td>
</tr>
<tr>
<td>• Identify other news sources that are available for business research</td>
<td>Find</td>
<td>1 2 3 4</td>
</tr>
<tr>
<td></td>
<td>☑</td>
<td>☐</td>
</tr>
</tbody>
</table>

**Skill Areas**
- Identify research need.
- Find appropriate information.
- Evaluate information & research process.
- Manage research process.
- Create new knowledge.
- Communicate research findings.

**Levels**
- **Level 1**: instructor-led.
- **Level 2**: instructor-guided.
- **Level 3**: instructor-supported.
- **Level 4**: autonomous.
### Table of contents

**Library resources** ............................................................................................................. 3  
  Research guides .................................................................................................................. 3

**Factiva** .................................................................................................................................. 5  
  Browse through leading newspapers ..................................................................................... 6  
  Simple search .......................................................................................................................... 7  
  Choosing your search terms .................................................................................................... 9  
  Factiva’s search builder page .................................................................................................. 10  
  How to connect your search terms ........................................................................................ 12  
  Limit your search to particular sources .................................................................................. 15  
  Search by article tags e.g. subject and industry ..................................................................... 19  
  Test your Factiva search skills ............................................................................................... 24

**Other sources** ...................................................................................................................... 26

**Ask for help** .......................................................................................................................... 30
Library resources

Research guides

The Library has compiled a series of guides that cover:

- The best research databases in a particular subject area
- The most appropriate resources for common research tasks e.g. finding news articles

How to access

1. Go to library.sydney.edu.au

2. Click on the Study drop-down menu and select Subject guides.

From the **Company, Industry and Country information** guide, click on the **News articles** tab via the left-hand menu.

The **News articles** page provides access to:
- Factiva and related help guides
- *The Economist*
- A Twitter feed of business news

### When should you run a news search?

When you need to:
- Identify the latest developments on a particular topic or issue
- Research how a company has performed over time
- Locate background information on company executives and other high profile individuals
- Identify experts or 'thought leaders' on a particular subject or issue
- Identify alternative views on a particular issue (e.g. who is for/against)
- Conduct historical research (e.g. Factiva's archive for *The Australian Financial Review* extends back to 1987)

### Once you graduate...

- In the business world, it’s important to keep up-to-date with the latest news and current events, particularly those related to your industry, clients, competitors and profession. This can often help you to identify emerging trends, issues and opportunities.
Factiva

Factiva is a leading source of news and business information.

News

Factiva lets you search across thousands of sources including:

- **Australian newspapers** - The Sydney Morning Herald, The Australian Financial Review and The Australian
- **International newspapers** - The Wall Street Journal, The New York Times, Financial Times (one month delay), The Guardian (U.K.), The Times (U.K.), South China Morning Post (Hong Kong), and China Daily
- **Magazines and trade publications** - Forbes and Newsweek
- **Newswires** - Australian Associated Press, Agence France Press, Xinhua News Agency (China), and Dow Jones
- **Major news sites** (past 90 days) and blogs

Company information

- Factiva covers over 22 million public and private companies worldwide

How to access

**Option #1 - Library’s databases page**

1. Open the Library’s Databases page - [library.sydney.edu.au/databases](library.sydney.edu.au/databases)
2. Click on the letter F beneath the databases A-Z by title heading.

   **Search / browse databases A – Z by title**

   A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

3. Click on the Factiva.com link

**Option #2 - CrossSearch**

Open the Library’s website - [library.sydney.edu.au](library.sydney.edu.au) and type Factiva into the main search box

Note: The University of Sydney’s account is limited to 15 users at a time. Users are timed out after 2 minutes of inactivity. If you’re unable to access the site, please try again in a few minutes.
Browse through leading newspapers

Factiva lets you view the latest editions of leading newspapers from around the world.

How to access

Select News Pages > Factiva Pages from the top of the Factiva homepage.

The drop-down menu at the top left of the page lets you browse through news pages based on a particular country or industry.

The Australia news page lets you browse through recent issues of:

- The Australian Financial Review (past month)
- The Australian (past 2 weeks)
- The Sydney Morning Herald (past 2 weeks)
- The Wall Street Journal (Asia Edition) (past 2 weeks)
Simple search

Factiva’s simple search page offers a Google-like search interface.

How to access

Click on the Home button or the Factiva icon at the top left of the screen.

Search tips

- You don’t need to type AND between your search terms. Factiva will automatically search for each individual word.
- Only enter specific words that you think will appear in relevant articles.
- Use quotation marks to search for an exact phrase e.g. “Game of Thrones”
Search activity

Find news articles about Domino’s plans to deliver pizza using a robot

1. Enter key words from the above question into the search box.

   **Domino’s pizza robot**

2. As you begin typing, a drop-down menu will appear with suggested keywords. You can either select an option from this list or just search on the words that you’ve entered.

<table>
<thead>
<tr>
<th>Domino’s Companies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domino’s Pizza Inc</td>
</tr>
<tr>
<td>Domino’s Pizza Enterprises Ltd</td>
</tr>
</tbody>
</table>

3. Click on the Options button to limit your search by:
   - **Source** - select *Major news and business sources*
   - **Date Range** - select *In the last year*

   Press enter or click on the blue Search button.

4. You can use the left-hand menu to filter and refine your list of results.

→ Scroll down to the **Regions** section and click on **Australia**
Choosing your search terms

When using Factiva, you need to break your research topic or question down into a series of keywords that are likely to appear in the text of relevant news articles.

Before you conduct any searches, it can help to do some background reading on the topic to identify any key concepts and terminology. In addition to your course materials, run a quick Google search, and check out Wikipedia.

The following two steps can help you to conduct a more effective search:

1. **Identify the key concepts within your research topic**
   A key concept is an important idea, topic or theme in your research question.
   e.g. Identify the challenges associated with crowdfunding.

2. **Draft a list of keywords that relate to each concept**
   - Journalists don't always use the same keywords to describe a particular topic, event or issue.
   - To ensure that you don't miss out on any relevant articles, search on a variety of synonyms and terms that relate to each concept. Synonyms are different words with similar or identical meanings e.g. shut = close.
   - Think about variations in spelling e.g. organisation (Aus/UK) vs. organization (US).

**Possible search terms**

<table>
<thead>
<tr>
<th>Concept 1: Crowdfunding</th>
<th>Concept 2: Challenges</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crowdfunding</td>
<td>Challenges</td>
</tr>
<tr>
<td>Crowd Funding</td>
<td>Issues</td>
</tr>
<tr>
<td>Crowd-lending</td>
<td>Barriers</td>
</tr>
<tr>
<td>Specific platforms e.g.</td>
<td>Risks</td>
</tr>
<tr>
<td>Kickstarter, GoFundMe,</td>
<td>Legal / Law</td>
</tr>
<tr>
<td>Indiegogo etc.</td>
<td>Controversy</td>
</tr>
</tbody>
</table>
Factiva’s search builder page

Factiva’s Search Builder page lets you perform a more sophisticated press search than the simple search page.

How to access

Select Search > Search Builder from the top of the Factiva homepage.

You can use a combination of the following fields to construct your press search.

The Search Builder page lets you:

- Connect your keywords with sophisticated search operators (e.g. only retrieve articles where your search terms are mentioned closely together)
- Limit your search to particular sources e.g. The Australian Financial Review or a selection of pre-defined source lists
- Search for articles that have been ‘tagged’ as being about a particular company, subject, industry or region
- Broaden your search to other languages
- Limit your search to the headline and/or lead paragraph of each article
Query Genius function

Factiva’s **Query Genius** tool can help you to construct a highly sophisticated search by using specific codes for every function within the database.

As you begin typing, you'll be prompted to select a particular search operator or code.

Query Genius also highlights your different search terms and operators to improve readability and will identify any syntax errors in your search (e.g. missing brackets).

![Query Genius Interface](image)

**How to turn off Query Genius**

When Query Genius is activated, a yellow line will appear across the top of your Factiva search box.

To turn off this function:

1. Navigate to the top right of the search box
2. Slide the **Query Genius** box to the left
How to connect your search terms

If you enter a string of words into Factiva’s Search Builder page e.g. Olympics Australia diving, Factiva will search for those words as an exact phrase e.g. “Olympics Australia diving”. This may result in only a few or no results.

To retrieve a targeted list of relevant results, you need to separate distinct words and phrases with either a search operator or proximity connector.

Proximity connectors can help you to find articles where your search terms are mentioned closely together.

Search operators and connectors

<table>
<thead>
<tr>
<th>SEARCH OPERATOR</th>
<th>WHAT DOES IT DO?</th>
<th>EXAMPLES</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot; &quot;</td>
<td>Search for an exact phrase. Quotation marks aren’t necessary unless you’re searching for a phrase that contains another search operator e.g. and, or, not, same and near.</td>
<td>“not for profit” “research and development”</td>
</tr>
<tr>
<td>AND</td>
<td>Search for both terms</td>
<td>innovation AND Apple</td>
</tr>
<tr>
<td>OR</td>
<td>Search for either term</td>
<td>Apple OR Samsung</td>
</tr>
<tr>
<td>NOT</td>
<td>Exclude a word from your search results</td>
<td>Apple NOT Samsung</td>
</tr>
<tr>
<td>*</td>
<td>Truncation - locate variant endings of a word.</td>
<td>export* = export, exports, exporting, exporter etc.</td>
</tr>
<tr>
<td>?</td>
<td>Search for different variations of a single character e.g. either s or z.</td>
<td>globali?ation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Retrieves results that mention both globalisation (UK) and globalization (US).</td>
</tr>
<tr>
<td>SAME</td>
<td>Search terms on either side of this operator must appear in the same paragraph.</td>
<td>innovation SAME Apple</td>
</tr>
<tr>
<td>nearN</td>
<td>Search terms on either side of this operator must appear within up to the specified number of words of each other.</td>
<td>innovation near5 Apple</td>
</tr>
<tr>
<td>( OR )</td>
<td>Search for any of the words enclosed within the set of brackets</td>
<td>“social media” AND (Twitter OR Facebook OR Instagram)</td>
</tr>
</tbody>
</table>

Note: *N can be any number up to 500
How can I search for similar words?

Search activity

Find news articles about Google’s development of self-driving cars.

**Issue:** How can I also search for mentions of autonomous vehicles and driverless cars?

**Google AND autonomous vehicle* OR self-driving car* OR driverless car***

This search will retrieve any articles that mention:

- Google AND autonomous vehicles
- Self-driving cars (in general)
- Driverless cars (in general)

This is because Factiva evaluates AND before OR when both operators are used as part of the same search.

**Solution:** Use brackets to group and search for terms that are similar to self-driving cars.

**Google AND (autonomous vehicle* OR self-driving car* OR driverless car*)**

This search will retrieve any articles that mention:

- Google AND autonomous vehicles
- Google AND self-driving cars
- Google AND driverless cars
Find news articles about Google’s development of self-driving cars.

1. Enter the following search terms into the free-text search box.
   
   Google AND (autonomous vehicle* OR self-driving car* OR driverless car*)
   
   Search tip: car* will retrieve items that mention both car and cars

2. Click on the blue Search button.

3. Too many results? Click on the blue Modify Search button at the top right of your search results page.

4. Replace AND with near10
   
   Google near10 (autonomous vehicle* OR self-driving car* OR driverless car*)

5. Click on the blue Search button.

6. Too many results? Click on the blue Modify Search button at the top right of your search results page.

7. Scroll to the bottom of the page.
   
   Click on the More Options field.
   
   Select Headline and Lead Paragraph from the drop-down menu provided.

8. Click on the blue Search button.
Limit your search to particular sources

As part of your search strategy, you should think about the types of publications that are likely to contain relevant articles on your topic. The Source field within Factiva’s Search Builder page lets you limit your search to selected publications.

**How to select a particular source**

Complete the following steps via Factiva’s Search Builder page:

1. Click on the Source menu beneath the Free Text search box.

2. Start typing The Sydney Morning Herald (or the name of another publication) into the source search box.
   As you type, sources that match your search terms will appear in a drop-down menu.

3. Click once on the name of a particular source to add it to your search.
   The publication will appear at the top of the Source menu highlighted in yellow.

4. Repeat steps 2-3 for another publication e.g. The Australian Financial Review.

**Source icons**

When you search for a particular source, a series of icons will appear next to the publication:

- **Search across the full-text of the selected newspaper or publication.**
  You can download articles in Word or PDF format.

- **Search across an online news site (past 90 days).** Factiva only provides a brief summary of each article and a link out to the external news site.

- **Learn more about the publication e.g. coverage, location etc.**

- **Add the unique source code for the selected publication to the search box.**
  **Tip:** This is useful if you want to retrieve any articles from a particular source.

- **Exclude a source from your search**
## Major Australian sources

Key Australian sources that are available via Factiva include:

<table>
<thead>
<tr>
<th>Source</th>
<th>Coverage details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australian Broadcasting Corporation (ABC) News</td>
<td>1 January 2001 onwards</td>
</tr>
</tbody>
</table>
| Australian Broadcasting Corporation Transcripts | 23 March 2003 onwards  
Transcripts of selected news and current affairs programs |
| BRW (Australia)                      | 13 Jan 1989 - 23 Feb 2016  
Note: You’ll need to untick the Exclude Discontinued Sources box |
| Business News (Australia) formerly WA Business News | 7 March 2002 onwards                                                          |
| Business Spectator - Online          | 9 February 2010 onwards                                                          |
| Canberra Times (Australia)           | 3 September 1996 onwards                                                          |
| Courier Mail (Brisbane)              | 20 January 1998 onwards                                                          |
| Daily Telegraph (Sydney, Australia)   | 8 July 1996 onwards                                                              |
| FN Arena (summarises recommendations by leading stock brokers and investment advisers in Australia) | 10 January 2007 onwards |
| Herald-Sun (Melbourne)              | 23 July 1997 onwards                                                             |
| Sun Herald (Sydney)                  | 7 June 1987 onwards                                                              |
| Sunday Age (Melbourne)               | 27 January 1991 onwards                                                          |
| The Age (Melbourne)                  | 19 January 1991 onwards                                                          |
| The Australian                       | 8 July 1996 onwards                                                              |
| The Australian - Online              | 28 June 2015 onwards                                                             |
| The Australian Financial Review      | 1 September 1987 onwards                                                          |
| The Sydney Morning Herald            | 1 September 1986 onwards                                                          |
| The West Australian (Perth)          | 2 August 1996 onwards                                                             |
**Australian newswires**

The following newsfeeds are continuously updated throughout the day:

- AAP Bulletins (Australia)
- AAP MediaNet Press Releases (Australia)
- ASX ComNews (Text version of ASX Company Announcements)
- Australian Associated Press Financial News Wire
- Australian Associated Press General News

The **Australian Government News** source lets you search across federal and state government press releases from 27 October 2009 onwards.

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**Top International sources**

Leading English language newspapers and publications available via Factiva include:

**UK**
- Financial Times (one month delay)
- The Daily Telegraph (U.K.)
- The Guardian (U.K.)
- The Independent (U.K.)
- The Times (U.K.)

**Asia**
- China Daily
- New Straits Times (Malaysia)
- South China Morning Post (Hong Kong)
- The Japan Times
- The Straits Times (Singapore)
- The Wall Street Journal (Asia edition)

**United States**
- Forbes
- The New York Times
- The Wall Street Journal
- The Washington Post
Find sources by region, industry etc.

If you're not sure of what publications to search across, Factiva contains several source lists grouped by industry, region, language and content type.

1. Click on the Source menu beneath the Free Text search box.

2. Click on the Select Source Category drop-down menu and select one of the available options e.g. By Industry.

3. Click on the + sign next to a particular category e.g. Accounting/Consulting to view a list of available sources.

If you click on the name of a source category or individual publication, it will be added to your search.

View top news and business publications

The By Type and Top Sources categories contain a Major News and Business Publications source list for several countries and regions including Australia/New Zealand.
Search by article tags e.g. subject and industry

When using Instagram or Twitter, you can find related posts/tweets by clicking on a particular hashtag (#). Factiva offers a similar type of function for finding news articles.

Factiva applies tags to all of the articles within its database based on the company, subject, industry and geographic region mentioned within each news item.

<table>
<thead>
<tr>
<th>Article</th>
<th>Tags</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FINANCIAL REVIEW</strong></td>
<td>![Tags Table]</td>
</tr>
</tbody>
</table>

You can use the following search boxes via Factiva's **Search Builder** page to find articles tagged with one or more criteria e.g. Insurance (Industry) and Asia (Region).

**Warning:** All of the article tags within Factiva are automatically assigned based on a computer algorithm. As such, your search results may not always be 100% relevant or comprehensive.
Find news articles about Corporate Social Responsibility in Australia.

1. Click on the arrow to the right of the **Subject** menu option.

   Subject

2. You can either browse through or search across the list of available subjects.

   **How to search**

   Start typing *Corporate Social Responsibility* into the **Subject** search box.

   As you type, subjects that match your search terms will appear in a drop-down menu.

   Click once on *Corporate Social Responsibility* to add this topic to your search.

   ![Subject Search](image)

   The term will then appear highlighted in yellow next to the **Subject** field.

   Subject

3. Click on the arrow to the right of the **Region** menu option.

   Region

4. Type *Australia* into the **Region** search box.

   Click once on *Australia* to add this region to your search.

   ![Region Search](image)

   Australia will then appear highlighted in yellow next to the **Region** field.

   Region

5. Click on the blue **Search** button.
Search activity - Find news on a company

Locate news on the Australian vitamin company Blackmores and its operations in China.

Apply the following limits to your search:

Date:
In the last year (past 12 months)

Source:
- The Australian Financial Review
- The Sydney Morning Herald
- The Australian

1. Enter the following search terms into the free-text search box.
   **Blackmores near15 Chin***

   **Search tips:**
   - `near15` = both search terms must appear within up to 15 words of each other
e.g. Blackmores must appear within up to 15 words of China/Chinese
   - `Chin*` = use the asterix (*) symbol to search for variant endings of a word
e.g. Chin* = China or Chinese

2. Select **In the last year** from the **Date** drop-down menu.

3. Click on the **Source** field.
   Type **The Australian Financial Review** into the blank search box.
   As you begin to type, matching publications will appear in a drop-down menu.
   Click on the title of the publication.

The selected source will then appear highlighted in yellow.

⇒ Repeat the same steps for **The Sydney Morning Herald** and **The Australian**.
Click on the blue Search button.

Working with your search results

- Filter your results
- Select articles to print and download
- Edit your search
- Print, download or e-mail selected news items
Tips for finding news on a company

Don’t type Ltd or Pty Ltd at the end of a company’s name
News articles generally don’t include the full legal name of a company.
e.g. The Good Guys Discount Warehouses (Australia) Pty Ltd.
Search for the commonly used part of the company’s name e.g. The Good Guys.

Is the company known by another name?
For example, CBH Group is also referred to as Co-operative Bulk Handling.
To search for more than one company name at a time, type the word OR between each name e.g. CBH Group OR Co-operative Bulk Handling

Is the company part of a larger parent company?
For example, Zara is part of the Inditex fashion group. If you want to find news on Zara, you should also include Inditex as part of your search.

Double check the spelling of unique company names
Unlike Google, Factiva doesn’t fix spelling errors.

Is the company name a common word or phrase? e.g. Mars
Add additional keywords that relate to the business e.g. Mars AND chocolate

Does the company sponsor a sports team or stadium?
If so, you may retrieve lots of sports related articles. To limit these results, type the word NOT in front of the irrelevant word that you’d like to exclude.
Examples:
- Etihad NOT stadium (will find news on Etihad but not about Etihad Stadium)
- Qantas NOT Wallabies (will find news on Qantas but not about the Qantas Wallabies rugby team)

Use the Company search field with caution
You can use the Company search field to quickly find news about a particular company. However, the results can be hit and miss. You will retrieve more results if you enter the name of the company into the Free Text search box.
Test your Factiva search skills

Search #1

Find news articles that discuss the sharing economy, in relation to Airbnb and Uber.

Apply the following limits to your search:

**Date:**
In the last two years

**Source:**
Major newspapers in Australia and New Zealand

Search strategy

<table>
<thead>
<tr>
<th>Search terms</th>
<th>Sources</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>
Search #2

Find news articles that discuss the impact of Pokemon GO on tourist attractions around the world.

**Search strategy**

<table>
<thead>
<tr>
<th>Search terms</th>
<th></th>
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<tbody>
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<td></td>
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</table>

<table>
<thead>
<tr>
<th>Date coverage</th>
<th></th>
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<table>
<thead>
<tr>
<th>Sources</th>
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<table>
<thead>
<tr>
<th>Notes</th>
<th></th>
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<td></td>
<td></td>
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</tbody>
</table>
Other sources

The Economist

*The Economist* isn’t available via the University’s subscription to Factiva. You can access this publication via the Library’s ProQuest account.

A direct link is available via:

- The Library catalogue - [opac.library.usyd.edu.au:80/record=b2646589~S4](opac.library.usyd.edu.au:80/record=b2646589~S4)

1. Click on the **Advanced Search** link beneath the main search box.

   ![Advanced Search](image1.png)

2. You’ll then be presented with the following **Advanced Search** page.

   The unique publication code for *The Economist* appears on the first row.

   On the second row, enter your search terms e.g. **Brexit**

   To limit your search to the abstract/summary of each article, select **Abstract - AB** from the drop-down menu.

   ![Advanced Search](image2.png)

3. You’ll then be presented with a list of search results.

   To view the most recent articles, select **Most recent first** from the **Sort** drop-down menu at the left-hand side of the results page.

   ![Sort](image3.png)
Harvard Business Review

Factiva only provides access to a limited range of articles available via the Harvard Business Review website.

You can access the Harvard Business Review in full-text via the Library’s subscription to Business Source Complete.

Need help? Access step-by-step instructions via the following page:

libguides.library.usyd.edu.au/business_literature/HBR

Access trade and professional publications
libguides.library.usyd.edu.au/business_literature

The Library’s business databases (e.g. ABI/INFORM and Business Source Complete) provide access to articles published in professional and trade publications as well as peer-reviewed academic journals.

Articles may cover a particular company, industry, profession (e.g. accounting) or research into consumer preferences.

CrossSearch
library.sydney.edu.au

CrossSearch is the main search box that appears on the Library’s homepage.

Once you run a search, you can use the left-hand menu to limit your results by Content Type > Newspaper Article

The Business (ABC)
www.abc.net.au/news/programs/the-business/

Access program transcripts and videos from the ABC’s nightly business news program.

Social media

- Twitter - refer to libguides.library.usyd.edu.au/market_intelligence/news for suggestions of relevant business publications and industry bodies to follow.
- Facebook - like the pages of key business publications (e.g. Financial Review)
- LinkedIn - the Following part of your profile lets you follow major news sources and companies
Google News
news.google.com.au

Google News lets you search across various online news sites.

Search tips and tricks

<table>
<thead>
<tr>
<th>SEARCH OPERATOR</th>
<th>WHAT DOES IT DO?</th>
<th>EXAMPLES</th>
</tr>
</thead>
<tbody>
<tr>
<td>“   ”</td>
<td>Search for an exact phrase. Will only retrieve results that contain your search terms in the exact order specified.</td>
<td>“Commonwealth Bank”</td>
</tr>
<tr>
<td></td>
<td></td>
<td>“BHP Billiton”</td>
</tr>
<tr>
<td>OR</td>
<td>Search for either term</td>
<td>drones regulation OR legislation OR law</td>
</tr>
<tr>
<td>OR</td>
<td>The OR must be in uppercase</td>
<td></td>
</tr>
<tr>
<td>-</td>
<td>Exclude a word from your search results</td>
<td>drones -military</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Amazon -rainforest</td>
</tr>
</tbody>
</table>

Filter your search results by date

To filter your results based on when they were published online:

1. Click on the Search tools button at the top of your results page.

2. Click on the Recent drop-down menu.
   You will then be presented with the option to limit your list of results to content from the past hour, 24 hours, week, month or year. You can also select Custom range to enter a specific date range.

Register for Google news alerts - click on the Create alert button at the bottom of your search results page.
How to search across individual news sites via Google

Enter your search terms followed by site: and the website address e.g. smh.com.au

1) Locate articles about Airbnb across the New York Times website.

```
airbnb site:www.nytimes.com
```

2) Locate articles about artificial intelligence across the Australian Financial Review website.

```
"artificial intelligence" site:afr.com
```

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**Trove**

trove.nla.gov.au

Access digitised Australian newspapers published between the 1800s and 1950s.
Ask for help

The Library homepage provides links to several help options.

Live Chat

If you have any general questions about the Library, you can use the Live Chat instant messaging service.

Live Chat operates between Monday-Friday from 10am-4pm and is closed on public holidays.

Contact us

library.sydney.edu.au/libraries/locations.html

Go to Our libraries > Locations & opening hours to access the central phone number for every Library within the University of Sydney.

Academic Liaison Librarians

There’s a dedicated Academic Liaison Librarian for every discipline within the Business School.

Academic Liaison Librarians can provide:

- Individual research consultations
- Advice on your research strategy
- Tips on the best resources to use for a particular research task
- Training on how to use the Library’s research databases
- Advice on how to manage your references and citations

Go to www.tinyurl.com/buslibhelp to locate the Academic Liaison Librarian for your discipline.

Learning and study spaces

library.sydney.edu.au/libraries/locations.html

- Fisher and Law Libraries - now open 24 hours
- The Quarter - 24/7 space for postgraduate coursework students
- ThinkSpace - above the SciTech Library - experiment/play with new technologies